

SESSION 1.01: PLENARY SESSION
THE ROLE OF THE OFFICE OF
GOVERNMENT INFORMATION SERVICES


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 Government Information
 Services
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 Administration

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OGIS's MISSION

5 U.S.C. §§ 552(h)(1)-(3)

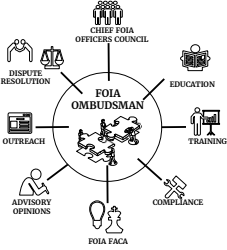
- Provide mediation services to resolve FOIA disputes
- Review agencies' FOIA policies, procedures & compliance
- Identify procedures & methods for improving FOIA compliance




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THE FOIA OMBUDSMAN

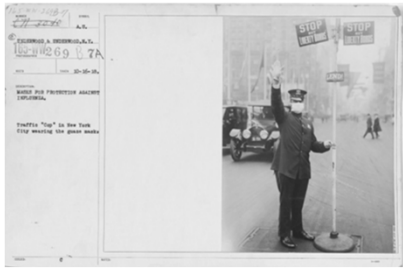
**Improving the
FOIA Process**





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COVID, Backlogs and Communication



Archival Image
NARA ID: 45499301

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EDC - It's the Law - and an Opportunity

5 U.S.C. § 552 (a)(7):

(7) Each agency shall -

(A) establish a system to assign an individualized tracking number for each request received that will take longer than ten days to process and provide to each person making a request the tracking number assigned to the request; and

(B) establish a telephone line or Internet service that provides information about the status of a request to the person making the request using the assigned tracking number, including -

- (i) the date on which the agency originally received the request; and
- (ii) an estimated date on which the agency will complete action on the request.

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OK, so how do I determine an EDC?

RESOURCES:

OGIS Assessment on Agency Compliance with EDCs:
<https://www.archives.gov/ogis/foia-compliance-program/targeted-assessments/agency-compliance-with-edc-2020-mar-31>

OGIS Advisory Opinion:
<https://www.archives.gov/ogis/advisory-opinions/2020-01-agencies-must-provide-edcs>

OGIS Open Meeting: Panel on EDCs:
https://www.youtube.com/watch?v=AeUP_7H-sA&t=780s



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What about "still interested" letters?



Archival Image
NARA ID: 204912647

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Clear Communications



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Thank you to the OGIS Team!





- ❖ Martha W. Murphy, Deputy Director
- ❖ Sheela Por-tonovo, Attorney-Advisor
- ❖ Kirsten B. Mitchell, Compliance Team Lead
 - > Kimberlee Ried, Compliance Team
 - > Dan Levenson, Compliance Team
- ❖ Carrie McGuire, Mediation Team Lead
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Keep in Touch

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**QUESTIONS/
COMMENTS?**

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