



ASAP NATIONAL TRAINING CONFERENCE

June 27-29, 2023

Speaker and Moderator Bios

Michael Bell is the FOIA Officer for the Department of Transportation (DOT), a position he has held since December 2018. Since becoming the DOT FOIA Officer, he has focused on improving efficiency and response times by the increased use of technology. Prior to this position he served as the Deputy Director of the Freedom of Information/Privacy Acts Division and the FOIA Public Liaison for the Department of Health and Human Services (HHS). Mike served on the 2016-2018 NARA FOIA Advisory Committee and is currently Co-chair of the Committee on Cross-Agency Cooperation and Innovation (COCACI). He has also held leadership positions at the Department of Defense FOI/PA Division and the Department of Treasury Office of Financial Stability. Mike also served as an Officer in the United States Air Force where his duties included serving as the Deputy Director for Mission Support at Air Command and Staff College and Executive Officer for the 325th Fighter Group. He received his BA in Political Science from Furman University in Greenville, South Carolina and his MPA from Troy State University.

Michelle Bradley is Supervisor in Records Management Training Program, National Archives and Records Administration.

Ramona Branch Oliver is the Director of the Office of Information Services (OIS), within the Office of the Solicitor at the US Department of Labor (DOL). Under her leadership, OIS is the newly established focal point for the coordination of Freedom of Information Act (FOIA) and Privacy Act program improvement efforts at DOL. Prior to joining DOL, Ms. Oliver provided leadership for the FOIA, Privacy Act, and PII awareness programs at the National Archives and Records Administration (NARA). Ms. Oliver is a recognized expert in the access community and over the course of her career she has lectured on FOIA, Privacy Act and Records Management for many Federal agencies and private organizations. She has participated in ASAP since 1996 and served on the ASAP Board, as a director from 2005-2009. She also served as a member of the Federal FOIA Advisory Committee from 2014 - 2016.

Gregory Bridges is the Branch Chief of the U.S. Department of Homeland Security's Federal Emergency Management Agency. Mr. Bridges' federal career has also included service at the U.S. Department of Commerce and the U.S. Department of Agriculture.

Stephanie Carr is the Freedom of Information Act (FOIA) Officer for the Office of Secretary of Defense and Joint Staff, responsible for FOIA processing for over 30 field offices. She has served as the Policy Team Lead and Office of Government Information Services (OGIS) Liaison for the Defense Freedom of Information and Policy Office where she provided FOIA policy guidance to the DoD FOIA community and served as the DoD Liaison for matters involving OGIS. With over 25 years of FOIA experience, she has processed FOIA requests, managed FOIA and FOIA/Privacy programs, worked with the Alternative Dispute Resolution community in developing a DoD Conflict Resolution/Customer Service (CRCS) course for the DoD, managed FOIA/Privacy Act Training Workshops, and taught at the Department of the Navy, DoD, and the American Society of Access Professionals. She also served as a member of the 2016 to 2018 FOIA Federal Advisory Committee and was a member of the American Society of Access Professionals Job Analysis Task Force. In 1996, she received a Navy Meritorious Civilian Award for her part in the development of the first FOIA Handbook in the federal government.

Emily Creighton is the Legal Director, Transparency at the American Immigration Council. She oversees the Council's transparency-related impact litigation, amicus briefs, practice advisories, and advocacy, including maintaining an active docket of Freedom of Information Act cases. She seeks to uncover agency records that will advance litigation, advocacy, and research efforts to combat abuses and unlawful enforcement tactics, promote fair removal processes, and expose unlawful adjudications of immigration benefits. She also seeks to strengthen collaboration among organizations involved in transparency in the immigration space. Previously, she served as the Deputy Legal Director at the Council and the Senior Advisor on Humanitarian Programs at the CIS Ombudsman's Office. Before that, she was a Senior Staff Attorney with the Council and engaged in impact litigation in federal court and before the Board of Immigration Appeals. Emily holds a J.D. from American University Washington College of Law and a B.A. from Boston College.

Ennelle Debrosse is Branch Chief, Bureau of Administration at the Department of State.

Tonya (Toni) Fuentes is Chief, FOIA Division, Privacy, Civil Liberties and Freedom of Information Directorate in the Office of the Assistant to the Secretary of Defense for Privacy, Civil Liberties, and Transparency.

William (Bill) H. Holzerland currently serves as the Deputy Chief FOIA Officer, Office of the Assistant Secretary for Public Affairs (ASPA), U.S. Department of Health and Human Services (HHS). Previously he has served as FOIA Officer, U.S. Department of the Interior, Office of the Secretary and as Senior Director, Information Management, for the Federal Emergency Management Agency (FEMA), part of the U.S. Department of Homeland Security (DHS). In that role, he served as the agency's Chief Disclosure Officer, Chief Privacy Officer, and Chief Records Officer. Previously, he served in disclosure roles with the Food & Drug Administration (FDA) and the Consumer Financial Protection Bureau (CFPB). Holzerland held several posts at DHS between 2003-2011, joining the Transportation Security Administration (TSA) in 2003 and serving in the DHS Office of Inspector General, Office of Counsel as well. His last DHS post was as Associate Director, Disclosure Policy & FOIA Program Development in the DHS Privacy Office from 2006-2011. Holzerland, a Buffalo, NY native, holds a J.D. from the University of Baltimore School of Law and is admitted to practice in Maryland. Holzerland served as director on the ASAP board from 2011 – 2014. He currently serves on the ASAP Certification Committee.

Nate Jones is the FOIA director for The Washington Post, where he works with reporters to target documents to request, appeal and sue for. He works with reporters to obtain local, state and federal records and to think strategically about public records in all formats. He gives FOIA training sessions and advises reporters on how to write, refine and track requests, navigate delays and overredactions, and overcome other bureaucratic resistance. He has served on ASAP's Board of Directors, was a two-term member on the Federal FOIA Advisory Committee and holds a JD from the University of the District of Columbia. He previously was the director of the FOIA Project for the National Security Archive, where he used FOIA to write a book on the 1983 Able Archer nuclear war scare.

Rahwa A. Keleta is Chief, Privacy and Civil Liberties Division, Privacy, Civil Liberties, and Freedom of Information Directorate in the Office of the Assistant to the Secretary of Defense for Privacy, Civil Liberties and Transparency.

Marianne Manheim is the Chief of the Freedom of Information and Privacy Act Branch at the National Heart, Lung and Blood Institute (NHLBI), National Institutes of Health (NIH). Her branch, as a FOIA Service Center at NIH, is responsible for processing FOIA requests for 22 institutes, centers, and offices from across NIH, in addition to handling privacy and records management for NHLBI. From 2009 – 2015, Ms. Manheim served as the FOIA Program Manager at the U.S. Department of State, where she was responsible for developing and implementing FOIA policies, FOIA training, and FOIA reporting, as well as for continuously evaluating the State Department's FOIA process to make improvements. She also served as the Department of State's FOIA Public Liaison. Ms. Manheim has also worked at the U.S. Nuclear Regulatory Commission, where she was responsible for privacy, data breach, and controlled unclassified information, and at Peace Corps Headquarters, where she served as the FOIA and Privacy Act Officer for the agency. She holds a J.D. from Valparaiso University School of Law and a B.A. from the University of Idaho and served as a Peace Corps Volunteer in Cote d'Ivoire. Ms. Manheim served on the ASAP board in various positions over the years.

Carrie McGuire leads the mediation team at the Office of Government Information Services (OGIS). OGIS, which is part of the National Archives and Records Administration, works to improve the FOIA process in a number of ways, including assisting more than 4,000 FOIA requesters and federal agencies each year. Prior to her role at OGIS, Carrie spent six years with the American Library Association's Washington Office, where she studied telecommunications policy and represented the interests of libraries on issues such as broadband deployment, internet privacy, net neutrality, and E-rate. Carrie is an alumna of the University of Wisconsin-Madison and Syracuse University, where she earned her BS and MLIS degrees, respectively.

Charles Melton is Chief, NGA FOIA/PA Declass Program in the Office of Security, Information Management Division of the National Geospatial Intelligence Agency.

Aeron J. Miller is Director, Disclosure, Privacy Office at the Department of Homeland Security.

Kirsten B. Mitchell is Compliance Team Lead for the federal Freedom of Information Act (FOIA) Ombudsman's office — the Office of Government Information Services (OGIS) at the National Archives. In addition to overseeing review of FOIA policies, procedures, and compliance governmentwide, Kirsten also is the Designated Federal Officer for the FOIA Advisory Committee. Kirsten has made two careers out of cultivating curiosity and asking questions — first as a journalist and now at OGIS, where prior to establishing the office's FOIA compliance program, she worked as a facilitator and has helped to resolve disputes between FOIA requesters and federal agencies in hundreds of cases. Questions, Kirsten believes, are the spark that fuels an informed democracy and a shared understanding that helps to resolve — and prevent — disputes. Central to Kirsten's work as an ombuds practitioner are independence, confidentiality, and impartiality, three core standards that she practiced as a journalist. Kirsten spent the bulk of her journalism career at the New York Times-owned regional newspapers and two years as a journalism law fellow at the Reporters Committee for Freedom of the Press. Kirsten is past president of the ASAP Board of Directors, and was in the 2018 class of Senior Fellows at the Partnership for Public Service where she completed a yearlong Excellence in Government leadership development fellowship. She earned an M.A. in journalism and public affairs from American University and a B.A. in English from Mary Washington College. Kirsten holds a certificate in mediation from Northern Virginia Mediation Service, which is affiliated with the George Mason University's School for Conflict Analysis and Resolution.

Ryan Mulvey is Policy Counsel at Americans for Prosperity Foundation, a 501(c)(3) organization committed to educating Americans to be advocates for freedom and real change. In that role, Ryan works on various legal policy issues, especially government transparency at the federal and state levels. He also volunteers as Counsel at Cause of Action Institute, where he has specialized in FOIA practice since 2013. As an attorney, Ryan has extensive experience with FOIA litigation and amicus work at the district court, appellate, and Supreme Court levels; as a policy expert, he has advised congressional staff about FOIA reform and researches cutting-edge FOI issues. In his personal time, Ryan helps run FOIAadvisor.com, a free, online resource on all things FOIA. He is a graduate of the University of San Diego (BA) and Boston University (JD/MA). Ryan currently serves as ASAP president, 2023-24.

Catrina Pavlik-Keenan is the Deputy Chief, Freedom of Information Act Officer at the Department of Homeland Security. In addition to receiving multiple awards and honors at the Department of Homeland Security, in 2016, ASAP also honored Ms. Pavlik-Keenan with the President's Award for Distinguished Public Service, the highest honor that the Society can grant, recognizing distinguished and sustained contributions in furtherance of the public interest within respect to access, privacy and fair information laws, policies and practices.

Matthew Pollack is Assistant General Counsel at the U.S. Agency for Global Media where his duties include overseeing all aspects of the agency's FOIA program. Before joining USAGM, he served as the chief of the Disclosure Law and Judicial Actions branch at US Customs and Border Protection where he supervised a team of attorneys adjudicating FOIA and Privacy Act appeals, overseeing complex FOIA litigation, and guiding and instructing agency personnel regarding the processing of requests for information under the FOIA, Privacy Act, and other statutory and regulatory provisions. Matthew serves on the Chief FOIA Officers Council's Technology

Committee where he currently serves on working groups related to FOIA Data, FOIA IT Platforms, and a FOIA Reference Model. Prior to joining federal service, he was a legal fellow at the Reporters Committee for Freedom of the Press, where he focused on the first amendment and press access issues. Mr. Pollack graduated from the George Washington University Law School, with honors, in 2006. He earned his bachelor degree in Journalism and Philosophy, *cum laude*, from Syracuse University in 2003.

Ginger Quintero-McCall is a privacy and public records attorney and advocate specializing in transparency, public records law, privacy, administrative law, and antitrust. She recently returned to the federal workforce and is at the Federal Communications Commission. Previously, she was Legal Director at Demand Progress. Ms. Quintero-McCall has worked as both a government open records attorney and an attorney for the requester community. Formerly, on the federal government side, she served as Deputy Associate Chief Counsel for Information Law at the Department of Homeland Security's Federal Emergency Management Agency, where she oversaw the agency's information law-related response to Covid-19. She was formerly an Attorney Advisor at the Department of Labor, where she worked on public records, information law, and privacy issues. There she defended the Department against Freedom of Information Act (FOIA) lawsuits, commented on the Department's FOIA regulations, and commented on proposed FOIA legislation. Ms. Quintero-McCall also served as Oregon's first Public Records Advocate - leading an independent office that provided mediation and training on public records requests. Prior to her work in government, she was the Associate Director of the Electronic Privacy Information Center (EPIC), a public interest research center, where she directed the Center's Open Government Program. Ms. Quintero-McCall managed EPIC's FOIA litigation and worked on a variety of related issues, including consumer privacy protection, international privacy law, and national security matters. Ms. Quintero-McCall has twice served on the FOIA Federal Advisory Committee, where she has led two subcommittees dedicated to researching and proposing improvements on the implementation of the FOIA. She was recently reappointed to the Committee for another term. Ms. Quintero-McCall has also taught a course on the Law of Open Government at Georgetown University Law Center. She co-edited *Litigation Under the Federal Government Laws 2010*, has been published in the *New York Times*, and has co-authored several friend-of-the-court briefs to the U.S. Supreme Court. Ms. Quintero-McCall graduated magna cum laude from the University of Pittsburgh and received her law degree from Cornell Law School. She is barred in Pennsylvania and the District of Columbia. Ms. McCall served as ASAP vice president in 2015-2016 and has served on the board several times.

Schuntel Reddock is Director of Compliance, Privacy Office, at the U.S. Department of Homeland Security. She has 20 years of federal career service and 7 years of Privacy experience from Department of Justice, Department of Treasury, United States of Customs and Immigration Services. At DHS Privacy Office, Schuntel is responsible for planning and coordinating DHS-wide privacy and compliance policies and activities and performs a variety of duties on an array of privacy issues related to compliance including Privacy Threshold Analyses and Privacy Impact Assessments (PIA). She conducts annual Compliance Boot-camp training with DHS staff on the identification and mitigation of privacy risks, drafting and reviewing privacy compliance documents, evaluating privacy compliance and privacy risks, and accurate documentation metrics to track progress and workflow, and preparing and maintaining guidance on Privacy Office compliance procedures and operations. As the Director for Compliance, Schuntel advises and provides authoritative advice on privacy implications of compliance initiatives within DHS and analyzes privacy laws, regulations, policies, situations, and trends. Schuntel also monitors DHS business processes to ensure compliance with all relevant legal requirements regarding privacy and the unauthorized access to private information. She oversees work to identify and analyze departmental programs and policies that impact individual compliance privacy matters. Identifies and plans ways to reduce privacy impact on DHS operations and initiatives. Recently, Schuntel was awarded the 2023 "Leadership award" for her work to develop an internal privacy compliance document tracking system known as PRIVCATS. PRIVCATS allows PRIV to track important dates to ensure continual monitoring [and compliance] of systems, additional compliance requirements (e.g., pending PIAs), and [compliance] metrics. It also allows PRIV to create robust reporting to track trends in subject areas, privacy risks, and production. The expansion of PRIVCATS allows component Privacy Offices access to the tool, benefit from mission-critical needs, and incorporate their internal review processes with full visibility into the evolution of all documents through the decision-making process.

Kellie Robinson Ms. Robinson serves as the Chief, Requester Liaison Division, Freedom of Information Act (FOIA) Program Manager and FOIA Public Liaison, for the Department of State. She is responsible for ensuring that the Department's policies and procedures are established and that they comply with FOIA, FOIA Amendments, Executive Orders, case law, and government-wide policy changes. She works to improve awareness of FOIA programs and policies throughout the State Department developing training curriculums and then training staff through briefings and sessions about different aspects of the FOIA, updates or changes to FOIA policy or law, any update, or changes to the Department's FOIA policies or procedures, and any other relevant FOIA matters. She is an advisor to senior leadership, the Department bureaus and offices and other federal agencies on all matters related to FOIA processing and policy matters at the Department. Assisting in the resolution of disputes between the requester and the Department acting as a conduit between the public and the Department, especially when there are issues with FOIA requests and/or the FOIA process. Currently she is an American Society of Access Professionals (ASAP) member. She is a Certified Information Privacy Professional/Government through the International Association of Privacy Professionals and a member of the Protocol and Diplomacy International/Protocol Officers Association.

Michael Sarich is the Veterans Health Administration (VHA) Freedom of Information Act (FOIA) Director. Mr. Sarich joined the VHA FOIA Office in the spring of 2018. Prior to joining the VHA FOIA Office, Mr. Sarich worked for the Social Security Administration (SSA) where he handled FOIA litigation issues, significant FOIA cases, and led a major rewrite of SSA FOIA Regulations in accordance with the FOIA Improvement Act of 2016. Mr. Sarich is a class of 2011 Presidential Management Fellow (BLM), has worked in the Irish Parliament and served three terms on his hometown's city council. Mr. Sarich is a United States Army veteran who served in Korea, Germany, Texas, and Maryland. Mr. Sarich is raising two boys in partnership with his wonderful wife Angela, enjoys climbing, kayaking, surfing, and is a frequent patron of the arts. Mr. Sarich is a member of Maryland's Bar, holding a Juris Doctor, a Master's in Public Management, and a Government and Politics degree from the University of Maryland. As they say in College Park, he is a "Terp for Life." Mr. Sarich is dedicated to meeting the needs of the requester community and is honored to be able to assist those he's served with in the defense of our nation as the VHA's FOIA Director.

Alecia S. Sillah is Supervisory FOIA Team Lead at the US Agency for International Development (USAID).

Gunita Singh - Gunita Singh is a staff attorney for the Reporters Committee where she works on litigation, policy, and amicus work, primarily around state and federal freedom of information laws while also helping reporters and news organizations with records requests. Gunita received her J.D. from Georgetown University Law Center and her undergraduate degree from Boston University where she studied political science and graduated *magna cum laude*. She recently co-authored chapter alongside Adam Marshall in *COVID-19: The Legal Challenges* (Carolina Academic Press, 2021) titled "Access to Public Records and the Role of the News Media in Providing Information About COVID-19." Her other Writings include *Prioritizing the Public's Right to Know in a Pandemic* (Wake Forest Journal of Law & Policy, 2022). Gunita also serves on the board of directors at LION Publishers. Previously, she was an attorney at the DC-based government transparency organization Property of the People where she used the Freedom of Information Act to foster transparency and accountability of government institutions. She is licensed to practice in California and the District of Columbia.

Eric F. Stein is Deputy Assistant, Secretary/Global Information Services (A/GIS) at the U.S. Department of State, Bureau of Administration. As a career member of the Senior Executive Service (SES), he provides executive-level direction and oversight to approximately 500 employees in four A/GIS offices. He is responsible for information access and transparency programs, directives management, and global publishing services in support of the U.S. Department of State. In this role, also serves as the Department's Senior Agency Official for Privacy. Mr. Stein also serves as Co-Chair of the government-wide Chief FOIA Officer Technology Committee with nearly 40 members from over 20 different federal agencies.

Martha Wagner Murphy is the Deputy Director of the Office of Government Information Services (OGIS) at the National Archives and Records Administration. Ms. Murphy has a broad range of experiences in FOIA – ranging from processing records for release, managing a successful FOIA program, and setting nationwide access policy

for the permanent Federal historical holdings of the National Archives. Prior to coming to OGIS, Ms. Murphy was the FOIA Program Manager in Research Services at the National Archives. In this role, she led several high-profile efforts to provide public access to records. Ms. Murphy also oversaw a staff that handles FOIA requests for a wide variety of records in the National Archives' holdings. Ms. Murphy first joined the National Archives as an archivist in 1991 and has worked in FOIA since 2000. In 2016, she was recognized for "Exceptional Service by a FOIA Professional" by the U.S. Department of Justice.