

Date	Day	Time	#	Session
Wednesday, July 15				
15-Jul	Wed	7:30-4:30 pm		NTC Program Registration and Morning Refreshments - Visit Sponsor Demos
15-Jul	Wed	8:00-8:15 am		Welcome, Announcements and Introductions
15-Jul	Wed	8:15-9:00 am	1.01	Plenary: Providing Excellent Customer Service Tips by Design
15-Jul	Wed	9:00-9:15 am		STRETCH BREAK
15-Jul	Wed	9:15-10:30 am	1.02	FOIA Procedural Overview
15-Jul	Wed	9:15-10:30 am	1.03	Backlogs
15-Jul	Wed	10:30-10:45 am		COFFEE BREAK - VISIT SPONSOR DEMOS
15-Jul	Wed	10:45-11:15 am	1.04	Plenary: Office of Government Information Services and Office of Information Policy Initiatives
15-Jul	Wed	11:15-11:45 am	1.05	Plenary: FOIA Advisory Committee Recommendations Update
15-Jul	Wed	11:45-12:00 pm	1.06	Plenary: COCACI and Technology Committees
15-Jul	Wed	12:00-1:15 pm		LUNCH - ON OWN - Meet up with your agency colleagues!
15-Jul	Wed	1:15-2:00 pm	1.07	Plenary: Requesters
15-Jul	Wed	2:00-2:15 pm		STRETCH BREAK
15-Jul	Wed	2:15-3:30 pm	1.08	FOIA Exemptions Overview
15-Jul	Wed	2:15-3:30 pm	1.09	Getting Sued
15-Jul	Wed	3:30-3:45 pm		REFRESHMENT BREAK - VISIT SPONSOR DEMOS
15-Jul	Wed	3:45-5:00 pm	1.10	Exemption 5
15-Jul	Wed	3:45-5:00 pm	1.11	Privacy Act Overview
15-Jul	Wed	5:00 pm		Daily Program Ends, Complete Daily Evaluations, Please (See QR Codes)
Thursday, July 16				
15-Jul	Wed	7:30-4:30 pm		NTC Program Registration and Morning Refreshments - Visit Sponsor Demos
16-Jul	Thu	8:00-8:15 am		Announcements and Introductions
16-Jul	Thu	8:30-9:15 am	2.01	Plenary: 6 & 7C
16-Jul	Thu	9:15-9:20 am		STRETCH BREAK
16-Jul	Thu	9:20-10:35 am	2.02	Exemption 7
16-Jul	Thu	9:20-10:35 am	2.03	Privacy Act Exceptions
16-Jul	Thu	10:35-10:45 am		COFFEE BREAK - VISIT SPONSOR DEMOS
16-Jul	Thu	10:45-12:00 pm	2.04	Exemption 4
16-Jul	Thu	10:45-12:00 pm	2.05	FOIA-Privacy Act Interface
16-Jul	Thu	12:00-1:30 pm		LUNCH - ON OWN - Meet up with your agency colleagues!
16-Jul	Thu	1:30-2:45 pm	2.06	Plenary: Career Management, Including Tips for New FOIA Leadership
16-Jul	Thu	2:45-3:00 pm		REFRESHMENT BREAK - VISIT SPONSOR DEMOS
16-Jul	Thu	3:00-4:30 pm	2.07	Plenary: Court Case Update
16-Jul	Thu	4:30 pm		Daily Program Ends, Complete Daily Evaluations, Please (See QR Codes)